

EPISODE 3

# Meta Search Marketing

PRESENTED BY BRITTANY BIDDLE

ECOMMERCE MANAGER

FEBRUARY 13, 2024

## Agenda

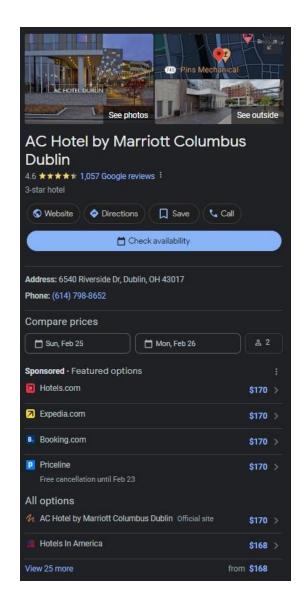
- What is Meta Search Marketing?
- •How do we use Meta Search?
- 2023 Results and Numbers
- Closing & Questions

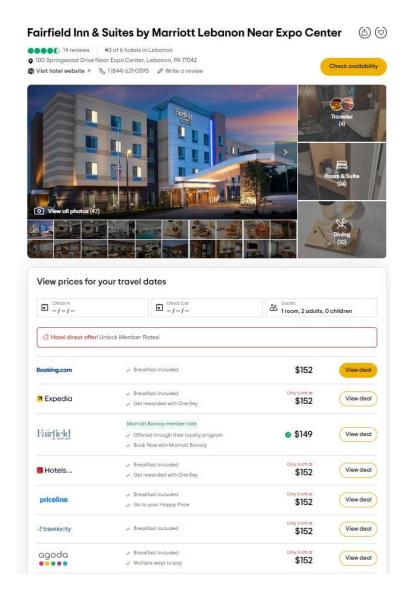
# What is Meta Search?



Metasearch sites are information aggregators that display rates for multiple booking channels. Some of the most prominent include **Google Hotel Ads, TripAdvisor, KAYAK, and Trivago.** 

Through metasearch websites, travelers can search for real-time hotel room prices and availability in a single view. Unlike other marketing channels, metasearch uses live rates with a path to purchase that leads directly to the hotel website.





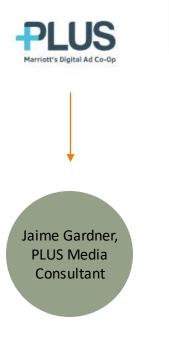
<sup>\*</sup>As travelers narrow their preferences and move from the planning to booking stages, metasearch ads influence them to book directly in the final stretch.

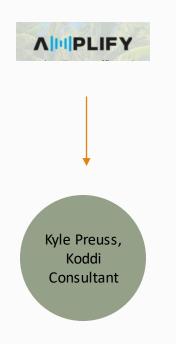
# How do we use Meta Search?

Through the brands, we are able to use Meta Search via Koddi, a global company that specializes in commerce media. More familiarly known as:

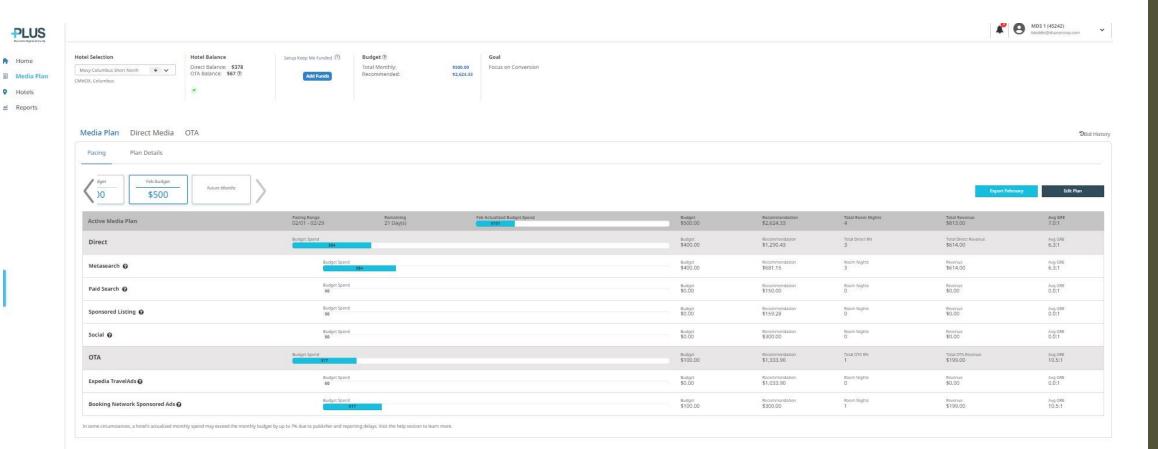
- Marriott PLUS
- Hilton Amplify
- •IHG Boost
- Choice RevUP

## Managing our Meta Search







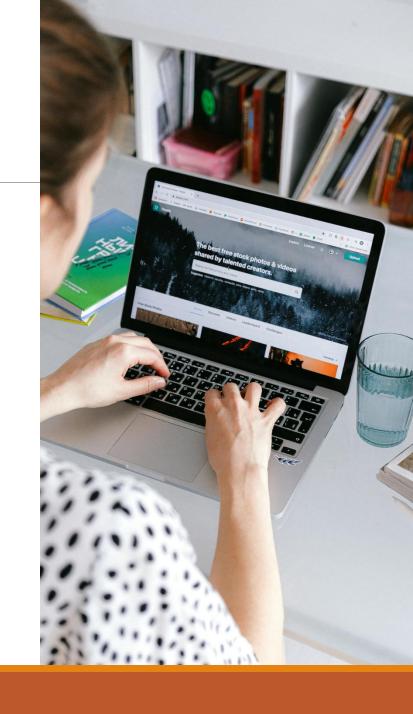


January 2024

January Reporting (N	Market Avg.)*	Clicks	Spend	CPC	Bookings	RNs	Revenue	ADR	GRE
Luxury	1	3,075	\$5,811	\$1.89	42	139	\$130,124	\$936	21.4
Premium	2	1,616	\$3,928	\$2.43	66	121	\$36,910	\$305	8.4
Select	9	337	\$558	\$1.66	17	30	\$6,471	\$213	10.6
All	12	1,676	\$3,432	\$2.05	41	97	\$57,835	\$597	15.9

	Clicks	Spend	CPC	Bookings	RNs	Revenue	ADR	GRE
All	433	\$825	\$1.91	23	54	\$17,341	\$321	20.0
OTA	178	\$149	\$0.84	4	4	\$1,086	\$272	6.3
Expedia TravelAds	0	\$0	\$0.00	0	0	\$0	\$0	0.0
Booking Network Sponsored Ads	178	\$149	\$0.84	4	4	\$1,086	\$272	6.3
Booking Network aponsored Ads	170	\$149	\$0.04	4	*	\$1,000	\$2/2	0.5
Metasearch	182	\$454	\$2.50	15	41	\$13,287	\$324	28.2
Google Hotel Ads	161	\$423	\$2.63	12	32	\$7,944	\$248	17.8
Kayak	8	\$9	\$1.15	1	2	\$426	\$213	45.2
Trivago	1	\$1	\$1.28	0	0	\$0	\$0	-1.0
TripAdvisor	12	\$21	\$1.72	2	7	\$4,918	\$703	237.2
Sponsored Ads	0	\$0	\$0.00	0	0	\$0	\$0	0.0
Google Property Promotion Ads	0	\$0	\$0.00	0	0	\$0	\$0	0.0
Kayak Sponsored Listing	0	\$0	\$0.00	0	0	\$0	\$0	0.0
Trivago Sponsored Listings	0	\$0	\$0.00	0	0	\$0	\$0	0.0
TripAdvisor Sponsored Placements	0	\$0	\$0.00	0	0	\$0	\$0	0.0
Social	33	\$105	\$3.17	3	3	\$618	\$206	4.9
Paid Search	40	\$117	\$2.93	1	6	\$2,349	\$392	19.1

2023 Meta Search Results



# Marriott PLUS

Spend	Clicks	Room Nights	Revenue	Average ROI
\$144,299.80	63,735	12,802	\$2,423,111.48	15.8:1

#### 2023 Leaders (by ROI)

•	AC Hotel Dayton	28.3:1
•	Springhill Suites Columbus Dublin	28:1
•	Playa Largo Resort	24:1
•	Fairfield Delray Beach	23:1
•	AC Hotel Columbus Dublin	21:1

<sup>\*</sup>Results do not include Booking Network Sponsored Ads, Paid Search, Sponsored Listings, or Social Campaigns that were run via MarriottPLUS in 2023.

# Hilton Amplify

Spend	Clicks	Room Nights	Revenue	Average ROI
\$10,868.92	7,700	753	\$143,560.69	13.2:1

2023 Leaders (by ROI)

•	Hampton Inn State College	23:1
•	Hilton Aventura	15:1
•	Hampton Inn Hershey	14:1

<sup>\*</sup>Results do not include Booking Network Sponsored Ads, Paid Search, Sponsored Listings, or Social Campaigns that were run via Hilton Amplify and Elevate in 2023.

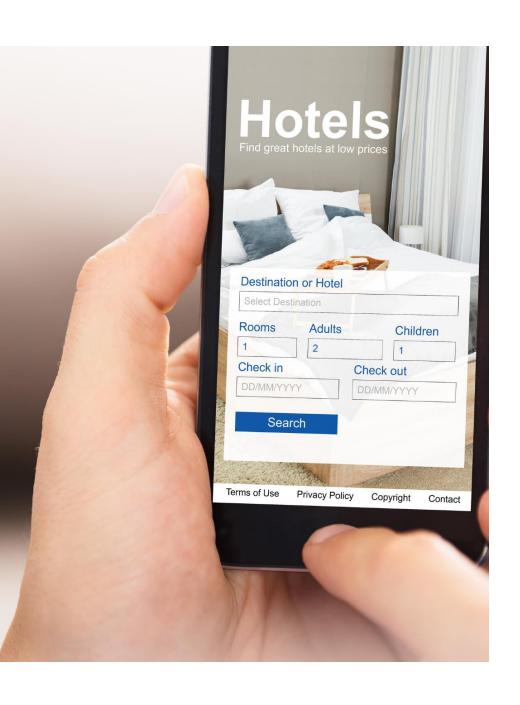
### **IHG Boost**

Spend	Clicks	Room Nights	Revenue	Average ROI
\$5,897.65	3,283	574	\$76,634.08	13:1

#### 2023 Leaders (by ROI)

•	Holiday Inn Express State College	16.4:1
•	Holiday Inn Express Charleston	16.1:1
•	Holiday Inn Jacksonville	9.3:1

\*Results do not include Booking Network Sponsored Ads, Paid Search, Sponsored Listings, or Social Campaigns that were run via IHG Boost in 2023.



# Questions?